

## Recruitment of Specialist Officer (IT)

Tamilnad Mercantile Bank Ltd., one of the leading old Private Sector Banks, on a high growth path invites applications from dynamic and result oriented individuals for the following post.

Please read all the details, information and instructions carefully.

### ❖ Specialist Officer (IT)

Opening date for registering Online e-application – 01.01.2025

Closing date for registering Online e-application - 15.01.2025

Candidates are requested to apply only ON-LINE through TMB's website [www.tmbnet.in/tmb\\_careers/](http://www.tmbnet.in/tmb_careers/). No other mode of submission of application will be accepted by the Bank.

Register your correct email ID/ Mobile Number while creating User ID.

<b>Infrastructure Executive</b>	
Educational Qualification	B.E / B. Tech in Computer Science / Information Technology / MCA or equivalent degree from a reputed University.
Experience	<ul style="list-style-type: none"> <li>• Minimum 12 years of working experience in Server/Database/Network infrastructure Maintenance and 5 – 7 years in leadership role.</li> <li>• Strong exposure in any one of Database Management/Network maintenance/Active Directory Domain/Server and Storage Maintenance with good understanding in rest of the domains</li> <li>• Having good understanding in Server Maintenance, Database Installation, Network Architecture required for a Banking IT Eco System.</li> <li>• Knowledge and experience in Databases like Oracle/MS SQL/Postgres etc and Windows Server / AIX / Linux Operating System administration.</li> <li>• Knowledge and experience in Virtualization technologies such as VMware ESXi / Microsoft HyperV / Nutanix/ Containerized platforms such as OpenShift / Kubernetes is desirable.</li> <li>• Knowledge in Cloud computing is preferred.</li> <li>• OCA/OCP or CCNA/CCNP Certification</li> </ul>
Age	Not exceeding 40 years (as on 30.09.2024)

## **Roles and Responsibilities:**

- Overall, in-charge for IT Infra Management at DC, DR and Near DR and also lead the server, database, network and other IT infra management teams of the Bank.
- Develop and implement IT infrastructure strategies in tune with emerging technologies.
- Conduct performance monitoring, analysis and optimization.
- Manage data centers, cloud services, networks and cybersecurity.
- Ensure Business continuity and disaster recovery.
- Collaborate with stakeholders to identify infrastructure needs.
- Manage vendor relationship and contracts.
- Any other IT Infra related assignments or work to ensure seamless availability of IT services to customers.



## Technical Executive

Educational Qualification	B.E / B. Tech in Computer Science / Information Technology / MCA or equivalent degree from a reputed University.
Experience	<ul style="list-style-type: none"><li>• Minimum 12 years of working experience in Banking/FinTech Industry having exposure to Software Development &amp; Knowledge in emerging trends in Digital Product Eco System.</li><li>• 12 years of experience in software development, with at least 5-7 years of experience in leading software development teams.</li><li>• <b>Preferred:</b> 5+ years of experience in Full Stack development and implementation with a proven track record of successfully leading and managing software development teams in a banking or financial environment.</li><li>• Collaboration with Multiple Teams to deliver high quality products and features through Project Lifecycle aligned to Bank Objectives.</li><li>• Deep understanding of software development methodologies (Agile, Scrum).</li><li>• Experience in Java Development(J2EE)/Springboot, Microservices and usage of any unit testing framework.</li><li>• Development of Java based API/Web Services(SOAP,REST) or GraphQL APIs.</li><li>• Experience with software development tools and frameworks (e.g., Git, Jenkins, Maven).</li><li>• Sound Knowledge of database design and management (SQL, NoSQL)</li><li>• Knowledge in Figma/Wire Frame.</li><li>• Familiarity with Version control systems.</li><li>• Successful Implementation in any cloud platforms (AWS, GCP).</li></ul> <p><b>Domain-specific:</b></p> <ul style="list-style-type: none"><li>• Experience in Successful Cloud &amp; On-Premises Development &amp; Implementation of Banking or Financial software application is Mandatory.</li><li>• Knowledge of banking regulations and compliance standards.</li><li>• Should have handled and lead a Team of minimum 8 – 12 members.</li><li>• Strong Knowledge in CI-CD Pipelines &amp; Scrum.</li><li>• PMP/PSPO/CSPO Certification is must.</li></ul>
Age	Not exceeding 40 years (as on 30.09.2024)

### Roles and Responsibilities:

- Develop and implement Software Packages aligned with IT Strategies and business objectives.
- Collaborate with stakeholders to identify business requirements and solutions.
- Lead IT teams, including software development, deployment and maintenance.
- Conduct performance monitoring, analysis and optimization.
- Ensure IT Security, Compliance and risk management.
- Foster innovation, digital transformation and emerging technologies.
- Manage resources, vendor relationships.
- Any other work related to Software Development projects.

## Software Developer

Educational Qualification	B.E / B. Tech in Computer Science / Information Technology / MCA or equivalent degree from a reputed University.
Experience	<ul style="list-style-type: none"><li>• Minimum 8 years of working experience in Banking/FinTech Industry having exposure to Software Development &amp; knowledge in emerging trends in Digital Product Eco System.</li><li>• 3+ years of experience leading software development teams with 3 years of experience in Full Stack software development.</li><li>• <b>Preferred:</b> 3+ years of experience in leading software Development Team with 3-4 Members.</li><li>• Deep understanding of software development methodologies (Agile, Scrum)</li><li>• Experience in Java Development(J2EE)/Springboot, microservices and usage of any unit testing framework.</li><li>• Development of Java based API/Web Services (SOAP, REST) or GraphQL APIs.</li><li>• Experience with software development tools and frameworks (e.g., Git, Jenkins, Maven)</li><li>• Experience in Development of Mobile Application with Native/Hybrid/Flutter.</li><li>• Familiarity in Figma/WireFrame.</li><li>• Familiarity with Version control systems.</li><li>• Knowledge of database design and management (SQL, NoSQL)</li><li>• Understanding of cloud computing platforms (AWS, GCP)</li><li>• <b>Domain-specific:</b></li><li>• Experience in developing banking or financial software applications in Cloud &amp; On-Premises.</li><li>• Strong Knowledge in CI-CD Pipelines.</li><li>• Knowledge of banking regulations and compliance standards.</li></ul>
Age	Not exceeding 35 years (as on 30.09.2024)

## **Roles and Responsibilities:**

- Team Management
  - Lead, mentor and motivate IT team members.
  - Conduct performance evaluations and provide feedback.
- Project Planning
  - Develop and implement project plans and timelines.
  - Preparation of Technical Specification Document.
  - Coordinate resources and ensure project delivery.
- Technical oversight
  - Provide technical guidance and expertise to developers.
  - Ensure adherence to industry standards and best practices.
- Testing
  - Conduct performance testing using softwares like Jmeter.
- Communication
  - Collaborate with stakeholders, vendors and other teams.
  - Communicate project status, issues and changes.
- Problem solving
  - Analyze and resolve technical issues.
  - Escalate critical problems to senior management.
- Process improvement
  - Identify areas for process enhancement.
  - Implement changes to increase efficiency.
- Compliance
  - Ensure adherence to organizational policies and procedures.
  - Maintain industry specific standards.

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## Data Scientist

Educational Qualification	Master's degree or PhD in Computer Science, Statistics, Data Science, or a related field.
Experience	<ul style="list-style-type: none"><li>• Having 3 years of work experience in a Bank / any financial institution as Data Scientist.</li><li>• Experience in Strong programming skills in Python, R, or similar languages.</li><li>• Proficiency in data visualization tools like SAS, Tableau, Power BI</li><li>• Experience in building predictive models to forecast future outcomes</li><li>• Excellent problem-solving and analytical skills.</li><li>• Strong communication and interpersonal skills.</li></ul>
Age	25 to 35 years (as on 30.09.2024)

## Statistician

Educational Qualification	Master's degree or PhD in Statistics, Mathematics, or a related field.
Experience	<ul style="list-style-type: none"><li>• Having 3 years of work experience in a Bank / any financial institution as Statistician.</li><li>• Experience in statistical modelling and analysis techniques.</li><li>• Excellent problem-solving and analytical skills.</li><li>• Strong knowledge of statistical software packages like R, SAS.</li><li>• Strong communication and interpersonal skills.</li></ul>
Age	25 to 35 years (as on 30.09.2024)

## Software Developer

Educational Qualification	B.E / B. Tech in Computer Science / Information Technology / MCA or equivalent degree from a reputed University.
Experience	<ul style="list-style-type: none"><li>• Minimum 3 years of working experience in Software Development/ Testing/ Maintenance.</li><li>• Good understanding of Secured Software Development Process.</li><li>• Worked within an agile/ Scrum SDLC.</li><li>• Experience in Java Development(J2EE)/Springboot and usage of any unit testing framework.</li><li>• Development of Java based API/Web Services (SOAP, REST) or GraphQL APIs.</li><li>• Development in web-based architecture using Angular/NodeJS.</li><li>• Development in Mobile Application with Native/Hybrid/Flutter</li><li>• Understanding and Development of microservices architecture with best practises.</li><li>• Working with API Gateways and ESB based systems.</li><li>• Understanding and experience in Cloud (AWS/GCP).</li><li>• Knowledge in Docker.</li><li>• Familiarity with Version control systems.</li><li>• Candidates having prior experience in Financial/Payment services preferred.</li></ul>
Age	Not exceeding 30 years (as on 30.09.2024)

### **Roles and Responsibilities:**

- Design, Develop and Test Software
- Create software solutions to meet business requirements.
- Write clean, efficient, secured and well documented code following SDLC.
- Conduct unit testing, debugging and troubleshooting.
- Collaborate with cross functional teams.
- Work with project managers, QA engineers and designers.
- Follow Agile development methodologies (e.g., Scrum)
- Communicate technical information to non-technical stakeholders.
- Maintain and enhance existing software.
- Troubleshoot and resolve software issues.
- Implement bug fixes and patches.
- Refactor code for improved performance and maintainability.
- Stay up-to-date with Industry Trends.
- Research and recommended new technologies and tools.
- Attend conferences, workshops and online courses.
- Participate in coding communities and forums.
- Quality assurance and testing.
- Develop automated tests (e.g., junit tests, integration tests)
- Participate in code reviews and peer testing.



## System/Server Administrator

Educational Qualification	B.E / B. Tech in Computer Science / Information Technology / MCA or equivalent degree from a reputed University.
Experience	<ul style="list-style-type: none"><li>• Minimum 3 years of working experience in Server infrastructure Maintenance.</li><li>• Must have adequate knowledge and experience in Windows Server / Unix / Aix / Linux Operating System administration.</li><li>• Should be able to manage Virtualization technologies such as VMware ESXi / Microsoft HyperV / Nutanix.</li><li>• Experience in Container platforms such as OpenShift / Kubernetes is desirable.</li><li>• Knowledge in Cloud computing is preferred.</li><li>• Should have hands on experience in any reputed Backup Software and Patch Management Tool. System Security skill is must.</li><li>• Experience in Enterprise Storage Administration will be an added advantage</li></ul>
Age	Not exceeding 30 years (as on 30.09.2024)

### **Roles and Responsibilities:**

- Hardware installation in DC/ DR and NDR.
- Maintenance of existing infrastructure.
- Scaling of infrastructure based on utilization.
- Deployment of Patches in Servers on periodical basis.
- Security hardening of Servers.
- Troubleshooting of issues.
- Quarterly Vulnerability fixes for server VAPT.
- Backup and restore operations.
- Any other IT Infra related work at DC / DR and NDR.

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## CBS Support Engineers

Educational Qualification	B.E / B. Tech in Computer Science / Information Technology / MCA or equivalent degree from a reputed University.
Experience	<ul style="list-style-type: none"><li>• Minimum 3 years of working experience in Finacle CBS Software Development / Customization/Testing/Maintenance.</li><li>• Thorough knowledge on Finacle 10x CBS Development /Customization/Testing/Maintenance</li><li>• Knowledge in CRM, FI and C24 architecture of Finacle 10x.</li><li>• Knowledge in integrating FI APIs of Finacle 10x.</li><li>• Knowledge in test case automation softwares like UIPATH etc.</li><li>• Good exposure in API Gateway and ESB solutions like CP4I</li><li>• Good understanding of Software Development Life Cycle.</li><li>• Experience in JSP/Java Development(J2EE)/Springboot and usage of any unit testing framework.</li><li>• Development of Java based API/Web Services (SOAP,REST) or GraphQL APIs.</li><li>• Knowledge in web-based architecture using Angular/NodeJS and microservices architecture</li><li>• Candidates having prior experience in Financial/Payment services preferred.</li></ul>
Age	Not exceeding 30 years (as on 30.09.2024)

### **Roles and Responsibilities:**

- Develop Customization in Core Banking System (Finacle 10.x) based on business requirements.
- Develop APIs for integration with internal / external systems.
- Conduct testing, deploy and monitor the functionalities.
- Development of Standard Operating Procedures for the product / solution customized.
- Maintenance of customizations developed.
- Refactor code in existing customization for improved performance and maintainability
- Testing of Periodical patches provided by Vendor on regular basis.
- Troubleshoot and resolve Finacle issues.
- Automation of Test Cases in Finacle modules using BOT like UIPATH.
- Maintenance of Delivery Channel Architecture (C24) for performance.
- Coordinating with User Department to finalise the requirements customised.
- Coordinating with Security Team / IS Audit team to ensure complete security review / audit.

## Data Analyst

Educational Qualification	Master's degree in Computer Science, Statistics, Mathematics, or a related field.
Experience	<ul style="list-style-type: none"><li>• Having 3 years of work experience in a Bank / any financial institution as Data Analyst.</li><li>• Strong analytical and problem-solving skills.</li><li>• Proficiency in SQL and data analysis tools.</li><li>• Experience with data visualization tools (preferred).</li><li>• Good communication and interpersonal skills.</li><li>• Excellent problem-solving and analytical skills.</li></ul>
Age	21 to 35 years (as on 30.09.2024)

## Business Analyst

Educational Qualification	UG/PG degree in Finance, Economics, Business Administration, Accounting or Computer Science or relevant degree.
Role	<ul style="list-style-type: none"><li>➤ Business Analyst for Credit</li><li>➤ Business Analyst for Information Technology</li><li>➤ Business Analyst for Digital products</li><li>➤ Business Analyst for Risk Management</li><li>➤ Business Analyst for Call center operation</li><li>➤ Business Analyst for Payment system</li><li>➤ Business Analyst for Loan Collection/ Recovery</li></ul>
Experience	<p><b><u>Business Analyst for Credit:</u></b></p> <ul style="list-style-type: none"><li>• Understand the business and market drivers that impact credit like interest rate fluctuations, economic cycles or industry specific risks.</li><li>• Strong ability to interpret complex data and trends.</li><li>• Understanding of credit scoring, risk factors and financial analysis.</li><li>• Proficient in Excel, SQL and possibly tools like Power BI/ Tableau for reporting and visualization.</li><li>• Ability to present complex data insights in a clear and actionable manner.</li><li>• Ensuring accuracy and thoroughness in data interpretation and process recommendations.</li><li>• Creative and Strategic thinking to mitigate risk and improve efficiency.</li><li>• Having domain knowledge of 3 years work experience in a Bank / any financial institution as Business Analyst in the respective field.</li></ul> <p><b><u>Business Analyst for Digital products</u></b></p> <ul style="list-style-type: none"><li>• Domain knowledge of 3 years work experience in a Bank / any financial institution as Business Analyst in the respective field.</li><li>• Familiarity with Google Analytics, Power BI/ Tableau.</li><li>• Research and propose new features or services based on evolving customer needs, technological advancements and regulatory changes.</li><li>• Knowledge on core banking products.</li></ul>

- Ability to develop innovative solutions, business challenges through digital products.
- Strong analytical skills to evaluate product performance, understand user needs and make data driven recommendations.
- Understanding the digital platforms and familiarity with mobile apps, web technologies and digital banking systems.
- Strong knowledge tools like Power BI/ Tableau to create visual reports and dashboards for tracking digital product performance.

#### **Business Analyst for Call center Operation**

- Ability to analyze large sets of call center data and extract actionable insights.
- Familiarity with data analysis tools such as Excel, SQL and business intelligence software like Power BI/ Tableau to analyze and present data.
- Expertise in process improvement methodologies (Six Sigma) to streamline call center operations.
- Familiarity with Banking products, services and regulations.
- Strong analytical and problem-solving skills.
- Good communication and interpersonal skills.
- Understanding of call forecasting and staffing optimization techniques to ensure efficient call handling.
- Three years work experience in a Bank / any financial institution as Business Analyst in the respective field.

#### **Business Analyst for Payment system**

- Understanding of payment processing methods, gateways, digital wallets and card networks.
- Strong analytical skills to interpret payment data and develop insights too optimize payment systems.
- Familiarity with payment processing platforms, API Integrations and web technologies used in digital payments.
- Three years work experience in a Bank / any financial institution as Business Analyst in the respective field.
- Good communication and interpersonal skills.
- Familiarity with data analysis tools such as Excel, SQL and business intelligence software like Power BI/ Tableau

#### **Business Analyst for Loan Collection / Recovery**

- Proficiency in analyzing large datasets and developing insights related to loan performance using tools like Excel, SQL or Python.
- Experience with statistical modeling and forecasting tools to predict loan delinquency trends
- Strong understanding of different loan products and repayment structures.
- Ability to identify issues in recovery processes and propose effective solutions.
- Familiarity with debt recovery regulations and legal frameworks.

	<ul style="list-style-type: none"> <li>• Strong analytical and problem-solving skills.</li> <li>• Three years' work experience in a Bank / any financial institution as Business Analyst in the respective field.</li> </ul> <p><b><u>Business Analyst for Risk Management</u></b></p> <ul style="list-style-type: none"> <li>• Ability to analyze large amounts of data to identify patterns and risk factors.</li> <li>• Strong skills in managing projects related to risk assessments and mitigating risks.</li> <li>• Familiarity with legal requirements related to risk such as data protection, financial compliance and environmental regulations.</li> <li>• Three years work experience in a Bank / any financial institution as Business Analyst in the respective field.</li> <li>• Familiarity with data analysis tools such as Excel, SQL and business intelligence software like Power BI/ Tableau to analyze and present data.</li> <li>• Proficiency in market assumption</li> <li>• Strong analytical and problem-solving skills.</li> <li>• Good communication and interpersonal skills.</li> </ul>
Age	21 to 35 years (as on 30.09.2024)

### **Procedure of Selection:**

The shortlisted candidates should appear for interview. They will be called for personal interview through Direct / Video Conferencing. The mode of interview, date and time will be communicated to the eligible candidates individually.

### **Application Fee: Nil**

### **General Conditions:**

- The posting will be at **Chennai**.
- Canvassing in any form will be a disqualification.
- The online e-application should reach the Bank on or before **15.01.2025**.

### **How to apply:**

Before applying online, candidates should go through the detailed advertisement by clicking the "**Download Advertisement**" available under the title "**Recruitment of Specialist Officer (IT)**" in our website ([www.tmbnet.in/tmb\\_careers/](http://www.tmbnet.in/tmb_careers/)) and ensure the eligibility before applying for the said post.

**The eligible candidates are required to have a valid personal email ID and Contact number.** It should be kept active till completion of this recruitment project. Bank may send call letters for personal interview and/ or Selection Process on the registered Email ID. In case, a candidate does not have a valid personal Email ID, he/ she should create his/ her new email ID before applying.

- ✓ Candidates are requested to log on to the Bank's website ([www.tmbnet.in/tmb\\_careers/](http://www.tmbnet.in/tmb_careers/)). Click "**Apply Online**" and register themselves for the appropriate post of "**Recruitment of Specialist Officer (IT)**"
- ✓ On successful registration, the activation link will be sent to the registered E-mail ID of the candidates and the Registration Number and Password will be sent to the registered mobile number for applying online. **Candidates should note this Unique Registration Number and Password for future reference failing which they will not be able to proceed further.**
- ✓ Now, Candidates have to click the activation link, which will be sent to the registered E-mail ID and it will direct to the Careers portal.
- ✓ The candidate should login with the Application number (Registration Number/ Username) and password in the right side of the career portal. Candidates should fill all the details in the online application at appropriate places very carefully and click "Save/ Continue" to continue the filling on every page. The name of the candidate or his/ her father/ husband etc. should be spelt correctly in the application as it appears in the certificate/ mark sheets. Any change/ alteration found may disqualify the candidature.
- ✓ Candidates are required to upload their photograph with the dimension of 390 X 520 pixels (preferred) and ensure the size of the scanned image is not more than 120 KB.
- ✓ Signature in Capital letters shall NOT be accepted. Candidates are upload their signature with the dimension of 240 X 240 pixels (preferred) and ensure the size of the scanned image is not more than 60 KB.
- ✓ The following enclosures to be uploaded along with the e-application and ensure the size of the scanned image is not more than 250 KB.
  - Self-attested photo copy of SSLC or Higher Secondary Mark Sheet/Transfer Certificate for age proof.
  - Self-attested photo copy of Degree Certificate/s.
  - Experience certificate/s and Relieving Letter.
  - Last Month Salary Slip.
- ✓ On successful submission of the Online Application form, click confirm/ submit on bottom of the page and a message "Registration is successful" will be displayed.
- ✓ A copy of the system generated online application form will be sent to the registered Email ID and the Candidates should take a printout of the same for future reference.

- ✓ Kindly note that the candidates are advised to adhere to the eligibility conditions given strictly. Any information found to be wrong or any candidate found ineligible at any stage of the process or later will result in disqualification of the candidate.

Candidates are advised to adhere to the eligibility conditions given strictly. Any information found to be wrong or any candidate found ineligible at any stage of the process or later will result in disqualification of the candidate.

**Disclaimer:**

Please note that the e-applications with incorrect / incomplete particulars or without copies of certificates attached as required above are liable to be rejected.

The Bank reserves the right to reject any application without assigning any reason and Bank's decision in the matter of eligibility, interview and selection would be final. The Bank reserves the right to eliminate the ineligible candidates at any point of time before, during or after the personal interview / selection. The decision of the Bank is final.

The e-applications will be scrutinized and the shortlisted applicants will be communicated individually by post / e-mail with details of the interview. The Bank reserves the right to reject any application at any point of time without assigning any reason and Bank's decision in the matter of eligibility, conduct of interview and selection would be final. No correspondence in this regard will be entertained by the Bank.

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